

Optional Tour Registration

Travel Award Program – Munich

Congratulations on your performance and qualifying for Travel Award Program!

We are delighted to welcome you to Munich, the capital of the Federal State of Bavaria in Germany later this year, and we hope you will have a memorable experience here with us.

Below you will find a wide selection of tailor-made tours, designed exclusively for your Travel Award Program, offering you the opportunity to experience the best of Munich and the beautiful surroundings have to offer. Please ensure your tour booking does not clash with any other commitment. Thank you. After booking the tour, please save and print your tour tickets and invoice.

Terms and Conditions:

- Each tour must reach minimum capacity in order to operate. If the tour(s) you have selected do(es) not reach minimum capacity we will notify you of its cancellation.
- Each tour also has maximum capacity; therefore, we recommend booking your preferred tour as soon as possible, to secure your spot.

This webpage has been solely produced for the Travel Award Program to Munich. The images and content on this webpage describing the tours are private, not for use outside of this internet / intranet page, but such use is prohibited.

Payments & Refunds

- Tours must be paid in full at the time of booking.
- Payments must be made using either VISA or MASTERCARD only. Diners Club, Discover, and Amex are not accepted.
- Should you wish to cancel a tour, please notify us by email at this address: info@welcomemuc.com
- If you cancel any tour booking prior **the allowed time frame**, a full refund minus a cancellation fee of € 20 per cancelled activity and person will be credited back to your card. All cancellations need to be notified to us in writing to info@welcomemuc.com

Tours can be cancelled by Afterwards, 100% cancellation penalty applies (full price of the tour(s)).

- Children aged 5 years and under are free. Please advise, if a meal must be provided for the child.
- Please note some tours are not suitable for children i.e. Dachau memorial camp due to sensitive topic or Castle Neuschwanstein due to accessibility (i.e. stairs and way up to castle). By booking and buying a tour you and any other persons booked via yourself confirm that the participation of the tour is at your own risk.

RESPONSIBILITY & LIABILITY FOR TOURS IN GENERAL

Welcome Destination Travel Management GmbH serve only to assist in making necessary travel arrangements for participants, and in no way represents or acts as agents for transportation carriers, hotels, and other suppliers of services connected with the programs. Travel and service are subject only to the terms and conditions under which such accommodations, services and transportation are offered or provided, and Welcome Destination Travel Management GmbH and their respective employees, agents, representatives, and assigns, accept no responsibility and liability, therefore. Welcome Destination Travel Management GmbH or its servants, agents or employees are not liable for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved, caused by any other entity or person during the travel tour. Additionally, responsibility is not accepted for losses or expenses due to sickness, weather, strikes, wars, or other such causes. All services and accommodations are subject to German law.

Welcome Destination Travel Management GmbH reserve the right to make changes in the published itinerary whenever, in their sole judgement, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour.

Welcome Destination Travel Management GmbH reserve the right to withdraw without penalty or any tour announced should the required minimum participation not be reached or should any other circumstance out of our control arise which make this necessary.

Welcome Destination Travel Management GmbH also reserve the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the group leader to be in the best interests of the health, safety, and general welfare of the group or of the individual participant.

Baggage and personal effects are the sole responsibility of the owner at all times.

DISABILITIES/DIETARY RESTRICTIONS

We will make every effort to accommodate your special dietary and/or food allergy requirements but are unable to guarantee that we will be able to cater for your specific needs. By buying a tour ticket you (as well as the persons you have bought ticket/s for) accept and understand these conditions. We will receive in advance of the trip the dietary restrictions you provided to Maritz.

ITINERARY CHANGES

We reserve the right to make a material alteration to your tour six weeks prior to official arrival day of each group. If this is necessary, we will inform you as early as possible and you will be entitled to a full refund. Alternatively, you will have the choice of accepting the alteration or accepting a tour of comparable standard, if available. Should events may occur later than the six weeks, that are outside of our control and that force us to make changes in the tour arrangements, we reserve the right to reverse the tour itineraries offered on our web page. In such cases, the locations visited and excursions taken will be the same, and this will not be considered a material alteration to the tour.

Place of contractual fulfilment and exclusive court of jurisdiction for both parties is Munich, Germany.